



Fixes for CrossTec VueAlert

What's New in CrossTec VueAlert 5.10.0001 January 11, 2022

- Added the ability to send notifications anonymously.

Fixes in VueAlert 5.10.0001 January 11, 2022

- Fixes an issue which can lead to duplicate delivery of scheduled messages if the server is restarted
- Fixes a console crash if a large number of individual agents (with long agent PC names) are selected to receive a message.
- Resolved an issue with scheduled notifications not being received by Agents in a second department.
- Resolved an issue where the Authorize function was not working in basic mode.
- Fixed applied to resolve a crash when viewing the scheduled events section.

What's New in CrossTec VueAlert 5.10.0000 October 19, 2021

- Emergency response messages now include the senders machine name and IP address in the Notification Console history.
- Notification sender name is now included in the notification message.
- Can now view the Recipients on an existing message in the Scheduled Notification section.
- When notification history is refreshed or sort order is changed, the selected message is retained.
- For performance reasons, when selecting items from the individuals list no more than 250 can be added to the "send to" list for any one message.
- Enables Messages sent to explicit departments, or departments based on PC Active Directory OUs, to be delivered when a PC next powers on; and messages sent to a user's Active Directory OU to be displayed next time that user logs in if not previously acknowledged at that PC.
- Logged-in operator is now displayed in the bottom toolbar of the VueAlert Console.
- A yellow warning triangle badge is now displayed on the ribbon as well as the status bar if any Notification server cannot be contacted.
- Agents will now automatically reconnect after a period of up to 60 minutes if they had previously been supplied with an incorrect server key or a server licensing error.
- Scheduled Messages are now sorted alphabetically, paused messages will fall to the bottom of the list until resumed.
- The last used "Send to" type is now remembered on close and re-opening of the VueAlert Console.
- Notification alert history now includes the IP address of the Agent who received the message.
- Added keyboard shortcuts to enable, bold, italic and underline font formatting options.

Fixes in VueAlert 5.10.0000 October 19, 2021

- Resolved a gateway crash that occurred when sending notifications with long caption and message lengths.
- The Notification position is now remembered when reusing a previously sent notification.
- Fixes an issue, where if a scheduled message contained a bold text caption, a solid block of color was displayed instead of the desired text.
- Notification type is now remembered after closing and opening the Console. The last used type will be selected.
- Resolved an issue where formatted text was not displayed correctly for scheduled notifications.



- Resolved an issue with notifications that have a caption over two lines that were not displayed correctly when reused.
- Can now send notifications to individual Agents via the IP address range option.
- Messages sent to a logged off terminal server console will timeout after 5 minutes regardless of message settings. This will also apply to locked terminal server session screens. This is to prevent resource usage by messages that can never be acknowledged on an unattended server console.
- Fixes an issue where multiple messages scheduled for delivery at the same time may not be display correctly
- Fixes an issue causing a console crash when pasting text into a scheduled message caption from Excel.
- The chosen spell check language is now retained on closing and reopening of the Console.
- The message formatting is now correctly applied when using individual as the "send to" option when sending a notification.
- Fixed an issue where the console's "auto size" would override the Agents full-screen config option.
- Resolved an issue where auto-size was not working if the fonts in the notification has been changed from the default.
- Fixed an issue that prevented CrossTec SchoolVue and CrossTec Remote Control from browsing for devices when using the NCS as a shared component and "Specify operators permitted to send notifications" was set.
- Resolved an issue where the spell check feature was not being correctly detected for all languages.
- Fixes and issue where scheduled messages to multiple departments may result in duplicate messages being send to agents in more than one of those departments.
- Fixes an Issue which prevented terminal services sessions from sending or receiving Emergency Response messages to other users on the same terminal server.
- Fixes a console crash when selecting scheduled messages that had been saved with unsupported characters in the caption.
- Improves readability of notification progress and history received/acknowledged counts.
- Fixes minor issue where Agents that power off were not being removed promptly from the NCS.
- Fixes minor issue where acknowledgment history showed incorrectly if user acknowledgment was made after logging off for a message received whilst logged on.
- Resolves an issue where the VueAlert installer was not reading the full config.dat file during a silent install.
- Resolved an issue in the include departments operator permission, which did not work if you had added multiple departments.
- Made improvements to the UI responsiveness to ensure all department and server lists are visible when resizing the console.
- Fixes User Interface bug in IP Range configuration dialog

Fixes in VueAlert 5.0.0004 March 17, 2021

- Resolved an issue that prevented notifications sent via a VBScript from appearing in the History of the VueAlert Console.
- Corrected the translation of "Full Screen" in the notification position drop down menu in the French version.



What's New in CrossTec VueAlert 5.0.0003 February 17, 2021

- Added the ability to change the font type, color, size, and appearance for notifications.
- Notifications can now be sent in double size, full screen, or auto size. Auto size will expand depending on the content of the notification message. Emergency response messages can be set to display as Normal, Double size or Full Screen.
- Added the ability to customize the icons, colors, and names of notifications types.
- Added the ability to configure and send notifications via IP ranges.
- Enhanced AD policy support by adding options to disable customization and message scheduling for a console user.
- Enhanced AD policy support by adding options to disable sending to IP ranges and to make IP ranges read only in a console.
- Added an OK button to full screen notifications if no timeout is set.
- Now able to search for recipients using a partial machine name or logged on username in the Console.
- Emergency Response messages are now stored in history, you can see the recipient information (machine name, logged on username, department, and received/acknowledged timestamps), as well as export and print this information.
- Added a Recent Notifications panel which allows a console user to Pin sent notifications.
- Updated the Console interface to improve the user experience and appearance of the product.
- VueAlert web console interface has been updated to match the look of the desktop console.
- Added two new message types to VueAlert 5.00, Health and Security.
- Added the option to send a notification with auto sizing applied. This will expand the message box to show longer messages without needing to scroll.
- Added missing explanation to AD template files.
- When scheduling a notification, you can now include users that are not currently active and connected to the NCS.
- Added the ability to restrict CrossTec VueAlert Console users to only see and send to specified departments.
- The VueAlert Server serial number is now visible in the VueAlert Console.

Fixes in VueAlert 5.0.0003 February 17, 2021

- Resolved an issue where notifications did not show a username of sender and timestamp in history if the notification was spread over multiple lines.
- Resolved an issue where a blank message was displayed at Agents if the content was only a few characters in length.
- Fixed applied to ensure message customizations are retained on upgrade.
- Increased notification details font sizing to make it easier to read.
- Resolved an issue where notification acknowledgements showed as 0% in the Console even when Agents had acknowledged.
- Fixed a console crash that could occur when using spellcheck.
- Improved the scheduled notifications interface by adding a Recipients section. This solves an issue where the same scheduled notification was duplicated in the list for each department selected.
- The VueAlert Console is now correctly named in Windows Task Manager.
- Resolved a crash which could occur when accessing the History tab when a list of servers was open.
- Corrected the Deploy Tool utility icon.
- Resolved an issue which prevented the Name and Connectivity Configurator from being accessed.



Fixes in VueAlert 4.00.0004 October 7, 2019

- Fixed the issue of users being able to click hyperlinks on the login/lock screen.
- Fixed the issue of the connectivity server not being translated.
- Fixed the issue of Google Classroom SIS integration not working following a Name and Connectivity Server upgrade

Fixes in VueAlert 4.00.0003 April 16, 2019

- Fixed an issue where a user could not login to the web console if an operator were set at the VueAlert Server.
- Resolved an issue where a left cursor was sent on message received.

What's New in CrossTec VueAlert 4.00.0001 February 20, 2019

- Caption text limit increased from 40 to 80 characters.
- Agents can now be configured to show their "Display Name" rather than their Logged-on Username.
- Can now configure the VueAlert Console using AD Group Policy via ADM templates.
- VueAlert Messages will now appear when a computer is locked.
- Emergency Response now supports 3 key combinations.
- Text Limit for VueAlert messages increased from 500 to 1000 characters.
- Added IPV6 support to VueAlert - Console, Agent, Name and Connectivity Server.

Fixes in VueAlert 4.00.0001 February 20, 2019

- Fixed issue where the Daylight-Saving time change causes scheduled notifications to be off by one hour.
- Resolved unexpected error when quitting the console operator login dialog.
- VueAlert Agents that are logged off and receive a full-screen message will no longer stop.
- Stopped the Name and Connectivity Server being installed on Window Server 2003 and Windows XP operating systems.
- Fixed issue where Agent usernames were not displayed in the VueAlert Console after failing over to a secondary server.
- Notification history will now show the full machine name of an Agent.
- Fixed issued where existing history times could change when daylight saving time changes occurred.
- Updated the "Primary Notification Server Details" ADMX template description.
- Improved Gateway handling of large number of client connections
- Resolved issue with GPO deployment not correctly reading the configuration file during install.
- Resolved issue where ClassLink OneRoster data was not being updated when CrossTec SchoolVue was also installed.

What's New in CrossTec VueAlert 3.00.0003 December 9, 2016

- Updated Notification Agent to handle long multiline messages.



What's New in CrossTec VueAlert for Linux 2.02 November 25, 2014

- Full Screen Notifications

For this new release, distribution/version support is as follows:

- Ubuntu 11.04 onwards (Since inception of Unity Desktop Environment)
- OpenSUSE 12.1 onwards (Both KDE & Gnome (v3 only) Desktop Environments)
- Linux Mint 11 onwards (Both MATE & Cinnamon Desktop Environments)
- Debian 6 & 7 (Gnome 2 & 3 Desktop Environments)
- RedHat Enterprise Linux 6 ONLY (RHEL 7 is 64bit only. 64bit version under development)
- Fedora: Support to be added in a future release.

What's New in CrossTec VueAlert 3.00.0001 October 22, 2014

- Refreshed User Interface.
- Ability to display Full screen messages at the Agents.
- Notification Message limit increased to 500 Characters.
- AD Integration: The Agent can now report its organisation unit container name from Active Directory, as its Department name to the VueAlert Server. This will include the logged-on Users AD Container name and the Computer Account Container name for the Agent.
- Ability to send notifications to Individuals, selected Departments or Server.
- Toast Notification messages will now appear when users are using the Windows 8\8.1 ModernUI\Metro Interface.
- Message timeout can now be configured on the Agent allowing you to configure this on unattended screens.
- Emergency Responses. Agent machines can now be preconfigured with an Emergency Response message that can be triggered by pressing a hot key combination.
- Additional Scheduling options provided for every hour\minute.
- Creation of Notifications by Command Line.
- VueAlert Agent System Tray icon and Tool tip.
- Ability to include UNC paths within a Notification.
- Additional Sound options, it is now possible to repeat the sound on the Agent every 5 seconds.

Additional Components

- New VueAlert Android Console released to Play Store and Amazon App Store.
- Updated iOS Console to support new features.
- Updated Linux Agent.
- Updated Mac Agent.



Fixes in VueAlert 3.00.0001 October 22, 2014

- Resolved issue when scheduling a once only message another message is scheduled and set in 1 years' time.
- Fixed issue where the Daylight-Saving time change could cause scheduled notifications to be off by one hour.
- Resolved issue with the NetSupport Notify Deploy tool reporting Windows 8\8.1 and Server 2012 as Windows NT.

Fixes in VueAlert 2.01.0005 November 2, 2012

- Resolved issue found whereby under certain circumstances the memory usage of the VueAlert Server component could increase for environments where a large number of Agents connect to the VueAlert Server.

Fixes in VueAlert 2.01.0004 September 17, 2010

- Resolved issue with CrossTec VueAlert Server icon disappearing from the System tray when a large number of CrossTec VueAlert Agents connect.
- Resolved issue whereby the CrossTec VueAlert Console could close when selecting to view the CrossTec VueAlert history for a selected message.
- Resolved problem found whereby repeat Event Viewer alerts for the CrossTec VueAlert Agent would be recorded when the CrossTec VueAlert Agent is running on a Laptop and not connected to a network.

VueAlert 2.01.0003 Released on 22 December 2009

Fixes in Version 2.01.0003

- Resolved a problem with the VueAlert server that could cause a failure when Linux agents connect.
- Fix for the Browse of a gateway not functioning if a username and password is configured at the gateway.
- Resolved an issue with displaying the history of messages that caused high CPU usage.
- Resolved an issue with the VueAlert Agent failing.
- Resolved an issue with the VueAlert Agent not reconnecting to the VueAlert Server.
- Fix for a possible Denial of Service attack that could cause the Gateway to crash.
- Resolved an issue whereby a Telnet session to the VueAlert Gateway Server could cause the Gateway to crash.

VueAlert 2.01.0002 Released on 16 December 2009

Fixes in Version 2.01.0002

- Resolved a problem with the Notification server that could cause a failure when Linux agents connect.
- Fix for the Browse of a gateway not functioning if a username and password is configured at the gateway.
- Resolved an issue with displaying the history of messages that caused high CPU usage.
- Resolved an issue with the Notification Agent failing.
- Resolved an issue with the Notification Agent not reconnecting to the Notification Server.
- Fix for a possible Denial of Service attack that could cause the Gateway to crash.



VueAlert 2.01.0001 Released on 01 October 2009

Fixes in Version 2.01.0001

- **Machines reporting as wrong name.**

Fixed issue whereby the Notification Server would display an incorrect name for Agents that included a Hyphen in their Computer name.

VueAlert 2.01.0000 Released on 15 April 2009

Fixes in Version 2.01.0000

- **If you attempt to close a timed message on an Agent Manually then this will not close automatically at the configured time**

Fixed a problem where Client Agent would not recover if user attempted to force the closure of a timed Notification using Alt-F4 or by attempting to close the Notification from the Taskbar.

- **Time on messages has not adjusted to daylight savings time.**

Daylight Saving fix applied to correct the Notification time displayed on the Notification Agent.

- **Slow Console timeout when Notification Server is unavailable**

The Notification Console timeout for when a Notification Server is unavailable has been reduced.

- **Scheduled messages not adhering to daylight saving time.**

Daylight Saving fix applied to Notification Console to correct scheduled time for Notification messages and acknowledgments.

VueAlert 2.00.0001 Released on 12 February 2009

New in Version 2.00.0001

- VueAlert Scheduled Messages Use GMT for the Scheduled Send Time and not the Local Server Time
Fixed CrossTec VueAlert will no longer only show the History time for sent notifications as GMT.
- VueAlert version 2 installer did not detect the previous install location.
Fixed CrossTec VueAlert installer will now detect previous install location of Notify on the machine.

VueAlert 2.00 Released on January 22, 2009

New in Version 2.00

- Central Audit log and detailed reporting of all messages sent, received, and acknowledged.
- View full Alert History, View, and amend current scheduled Alerts and export delivery results.
- Customizing the Alert Notifications and include organization logo in all notifications.
- Updated browser template and COM object supplied to enable Integration within existing systems.
- Notification server now supported on Windows Vista / 2008.
- ADM template enables assignment of Notify departments to users instead of machines.
- Ability to Schedule Messages from the Console to run weekly, daily or at fixed times or dates.
- Ability to Export the Notification delivery report.
- The VueAlert Agent can now be placed in multiple VueAlert departments.
- Username and password access is now supported by the Notify Console.
- VueAlert cannot remove previously used IP Ranges from the VueAlert Deploy Utility.
- Ability to reuse a Notification from the Console.



Fixes in Version 2.00

- VueAlert Departments are now sorted alphabetically in Send dialog.
- VueAlert departments that contain no agents will be filtered from the CrossTec VueAlert Console view.

VueAlert 1.02 Released on June 1, 2008

Prior versions were beta releases; this is the initial public release.

- Corrected message displayed when non admin user attempts to run installer.
- Notify Deploy now displays Client Version.
- Alert entry placed in event log of Agent if fails to load.
- Options grayed out in Agent Configurator utility if enforced by AD policy settings.
- Option added to enable Console refresh to pickup Notify Servers brought back online.
- Fixed problem where multiple messages sent to XP logged off machine are cleared with single click on topmost message.
- Vista default Notification message now appear in the foreground (not hidden behind other windows)
- Deploy Setup options and Configuration Options now fully translated.
- fixed translation for server unavailable error conditions
- Notify deploy now correctly reports windows 2008 platforms.