



Fixes for CrossTec VueX

Fixes in CrossTec VueX 12.61.0002 June 14, 2022

- Resolved an issue where Apple Remote Desktop would hang when uninstalling CrossTec VueX as a root user.
- Resolved an error when installing CrossTec VueX onto macOS Monterey.
- Fixed an issue that prevented silent installs on M1 mac devices.
- Fixed a compatibility issue with Bitdefender Endpoint Security.
- Resolved an issue where the license file was not copied to Students during an ARD silent install.

Fixes in CrossTec VueX 12.61.0001 May 17, 2021

- Resolved an issue that prevented the CrossTec VueX for macOS permissions utility from launching on Big Sur.
- Menu items throughout the product are no longer cut off in macOS Big Sur.
- Resolved an issue where the option to install with an EVAL license or browse to a Sale license was not displayed in the installer on macOS Big Sur.

What's New in CrossTec VueX 12.61.0000 May 29, 2020

- Added a permissions utility which appears at the end of installation to apply all permissions required for full functionality, macOS 10.15 and above.

Fixes in CrossTec VueX 12.61.0000 May 29, 2020

- Resolved a crash that could occur at the Tutor.
- Resolved an installation issue on macOS 10.15 where a Client32.ini and Licence file in the same directory as the installer application were not used.
- Fixed an issue where Survey questions were not remembered after upgrading.
- The "Random Student" message that appears student side is no longer truncated if a connected Windows Tutor selects the "Random Student" option.
- Corrected a translation in German for "Name and Connectivity Server".

What's New in CrossTec VueX 12.60.0002 January 21, 2020

- Refreshed user interface.
- Added the ability to perform unattended installations from the command line.
- CrossTec VueX for macOS is now a 64bit application.
- Can now connect to Student devices over the Name and Connectivity Server.
- Added the ability to connect to Chrome Student devices.



Fixes in CrossTec VueX 12.60.0002 January 21, 2020

- Resolved an issue where the installation language drop down obfuscated the Japanese text option.
- CrossTec VueX for Mac is supported on 10.10 macOS (Yosemite) and above.
- Updated mobile configuration file to include access to certain file locations for File Transfer and Send/Collect work features.
- Fix applied so Chrome Students can receive a full screen show preventing them from closing it.
- Resolved an issue where Chrome Student thumbnails were lost if a Tech Console or another Tutor connected while a student is already connected to.
- Added the ability to apply a license to the Tutor at any point within the evaluation period.
- Students will now auto reconnect to the active Tutor if network connection is lost and restored at the Tutor.
- Fixed an issue where Survey answer buttons were truncated.
- Chrome Students now auto reconnect to Tutors using the latest versions of macOS.

What's New in CrossTec VueX 1.30.3 November 8, 2016

- Now fully Support on MAC OS 10.12

What's New in CrossTec VueX 1.30.2 June 10, 2016

- Now fully Support on MAC OS 10.8
- Enhanced Wireless settings - Within 1.30.2 enabling the wireless network option will now automatically enable the Low bandwidth and colour reduction modes

Fixes in CrossTec VueX 1.30.2 June 10, 2016

- Resolved issue whereby the Room name would be preserved when upgrading
- Fixed issue where the Student thumbnail is not removed from the Tutor when the student leaves a room
- Fixed issue with accented characters displays incorrect in Chat and Message
- Resolved issue when the Student would not auto reconnect when using mobile room mode
- Resolved issue to stop Tutor going to sleep while a show is in progress

What's New in CrossTec VueX 1.30.1 March 2, 2016

- Full support for Mavericks, Yosemite and El Capitan
- Tablet compatibility – The CrossTec VueX Mac Tutor Console can now connect to iOS Students. Features supported when connecting to iOS Students includes the following:
 - Student Register.
 - Lesson objectives.
 - Receive Messages from the Tutor.
 - Group or 1:1 Chat.
 - Student Survey.
 - Real-Time Instruction (Show Mode).
 - Watch and Thumbnails (While the Student is within the Student application)



- Tablet configuration deployment – The CrossTec VueX Mac Tutor allows you to apply settings to the iOS Students, such as the Room name.
- Broadcast Show - Within CrossTec VueX 1.30 the Show feature now has the ability to send in two modes normal show mode and broadcast show mode. The default option is broadcast show.
- Colour reduction (256 Colour) - The performance option “Colour reduction” is applied to both View and Show features.
- Support for gatekeeper version 2 - The CrossTec VueX application is now fully compliant with Mac OS gatekeeper version 2.
- Please note support for the following MAC OS versions are no longer included in this release: 10.5, 10.6, 10.7 and 10.8.

Fixes in CrossTec VueX 1.30.1 March 2, 2016

- Improved View support for Retina Students.
- Resolved stability issues relating to the Show feature

Fixes in CrossTec VueX 1.10.2 December 2, 2014

- Resolved issue whereby the Show feature could disconnect after around 1 minute on OSX 10.9 and OSX 10.10.
- Please note it was found that the VueX Student running on OSX 10.10 only, would crash when the Tutor disconnected. A workaround is currently in place to remove the Internet\Application - Monitoring and blocking functionality for VueX Students installed on OSX 10.10 to prevent this issue.

Fixes in CrossTec VueX 1.10.1 July 16, 2012

- Resolved issue found whereby a transport error would appear relating to the NetSupport Assist Student after this was installed onto a MAC OS X 10.7 machine if the MAC OS X firewall was enabled.

Fixes in CrossTec VueX 1.10. June 6, 2012

- Resolved video corruption issue when viewing a VueX Student running on a MAC Book with a resolution of 1366x768.
- Fixed issue found whereby it was not possible to tab between the Username and Password fields when viewing a MAC VueX Student.

What’s New in CrossTec VueX 1.10. June 6, 2012

- CrossTec VueX now includes a File Transfer feature.
- CrossTec VueX now includes a Send and Collect Work feature.
- CrossTec VueX now includes Power On and Power Off functionality.