



Fixes for CrossTec Remote Control Client for Mac and Linux

Fixes in CrossTec Remote Control for Mac 12.10.0000 August 25, 2016

- Support for MAC OSX 10.11
- Wireless options added to Control to limit Show bandwidth

What's new in CrossTec Remote Control 11.20.0000 March 13, 2013

CrossTec Remote Control for Mac

- Browse, locate and connect to CrossTec Remote Control systems across your network.
- Watch and Share control of the screen, keyboard and mouse of a workstation irrespective of colour resolution or operating system.
- Monitor the screens of all connected systems with real-time thumbnails of each connected system. Mouse over a selected PC to zoom your view.
- Auto-grouping of remote systems based on pre-defined criteria (platform, operating system) for an instant overview of your IT infrastructure.
- Gather a full Hardware and Software inventory from the client PC to aid in remote support.
- Transfer Files between the Control and Client computer, synchronise folders and more.
- File Distribution - Drag and drop files from the Control PC to any number of connected systems in a single action.
- Show your screen to any number of connected computers for real-time instruction.
- Remotely Power On/Off, Log On/Off or Reboot a client machine.
- Full Text Chat and Messaging between two or multiple systems.
- Launch applications at the remote machines.
- Request Help - users can create help requests that can be directed to all or specific Control systems based on custom criteria.

Fixes in CrossTec Remote Control 11.15.0000 September 25, 2012

The following are the operating systems supported by the new Remote Control 11.15.0000 for Mac and Linux Clients.

- Mac's Operating System: Mac OS 10.5.8 (Leopard), 10.6 (Snow Leopard), 10.7 (Lion) or 10.8 (Mountain Lion).
- Linux Operating Systems **OpenSuSE** 11.2, 11.3, 11.4, 12.1, 12.2. **SuSE Enterprise Linux** 11. **Red Hat Enterprise Linux** 6. **Ubuntu** 9.04, 9.10, 10.04, 10.10, 11.04, 11.10, 12.04. **Debian** 5 & 6. Fedora 12, 13, 14, 15, 16, 17. **Mint** 9, 10, 11, 12, 13.



What's new in CrossTec Remote Control 11.15.0000 for Mac's and Linux Clients September 25, 2012

This are the new features, added to the new Remote Control Client for Mac and Linux.

- The Control can now do a File Transfer to and from the client
- The Control and now Execute at client
- The Control can now do a Show to the clients
- The Control and now Logout the clients
- The Clients can now Request Help to the Control

What's new in CrossTec Remote Control 10.00.0000 for Mac's and Linux Clients November 14, 2006

These are the new features, for Remote Control Clients for Mac and Linux

Mac OS X Clients :

- **New Configurator**
A GUI application that reads, edits and saves the Client32.ini file to make configuration much easier.
- **New Support tool**
A GUI application that gathers information about the installation and saves it as a file to send to support.
- **Monitor Thumbnails**
Thumbnail support is now provided in the Manager control for Mac Clients.
- **New Status Bar Icon**
A status icon that shows when the Client is running or being viewing, provides an easy way of viewing the Client daemon logs.
- **New Hardware & Software Inventory**
Manager 10 now includes full support for inventory from a Mac Client.

Linux Clients:

- **New Support tool**
A command-line tool that gathers information about the installation and saves it as a file to send to support.
- **New Configurator**
A new GUI application that reads, edits and saves the Client32.ini file to make configuration much easier
- **Monitor Thumbnails**
Thumbnail support is now provided in the Manager control for Linux Clients.
- **Installer Improvements**
The installation process is now more robust and provides more information.
- **Improved network transport**
improved resilience and performance when supporting Linux systems.