



How to install and use CrossTec Remote Control or SchoolVue in a Virtual and or Terminal Service environment



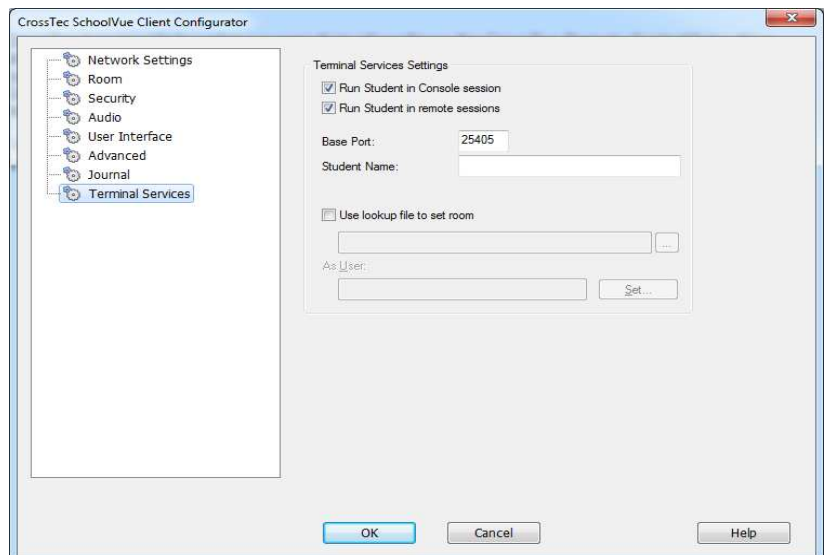
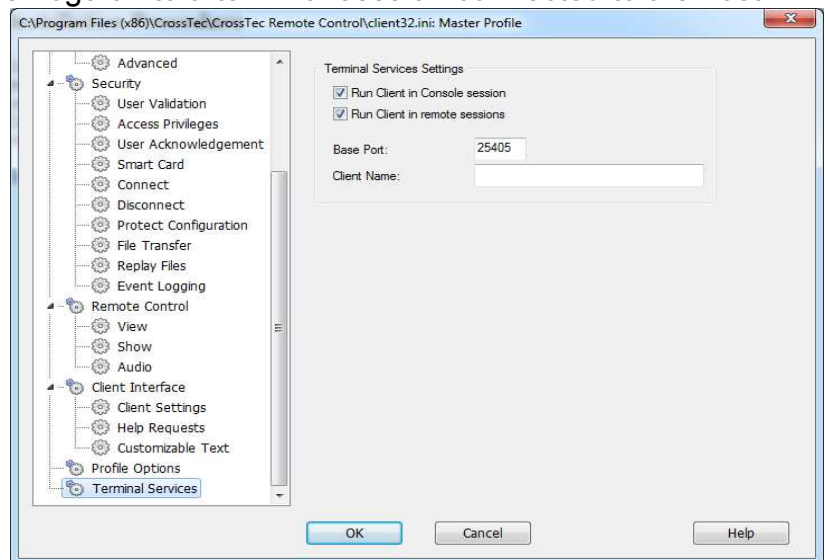
The below article explains the process to follow in order to install CrossTec Remote Control or SchoolVue into a Virtual environment or Terminal Service environment where one Computer has multiple terminals connected allowing multiple users to work from the same desktop.

Installation Procedure

CrossTec has provided a setup program that will configure the CrossTec Remote Control\SchoolVue product to run as an Application in each terminal session attached to the Host machine. This configuration program creates all the required configuration files and sets the CrossTec Remote Control\SchoolVue Client to start when a user logs on to a terminal session connected to the host machine.

To configure CrossTec Remote Control\SchoolVue for the Host machine (host server).

1. Install CrossTec Remote Control\SchoolVue on the host machine using the release setup.exe file that can be downloaded from our web site.
2. Once CrossTec Remote Control\SchoolVue is installed, Run the Client Configuration or Student configuration and go into the Terminal services.
3. On the Base Port enter the Number that you will like to use for the starting port by default is 25405 for the Terminal sessions you want to support.
4. Then click on ok and the setup is complete CrossTec Remote Control\SchoolVue is ready for use with Terminal sessions click on ok.



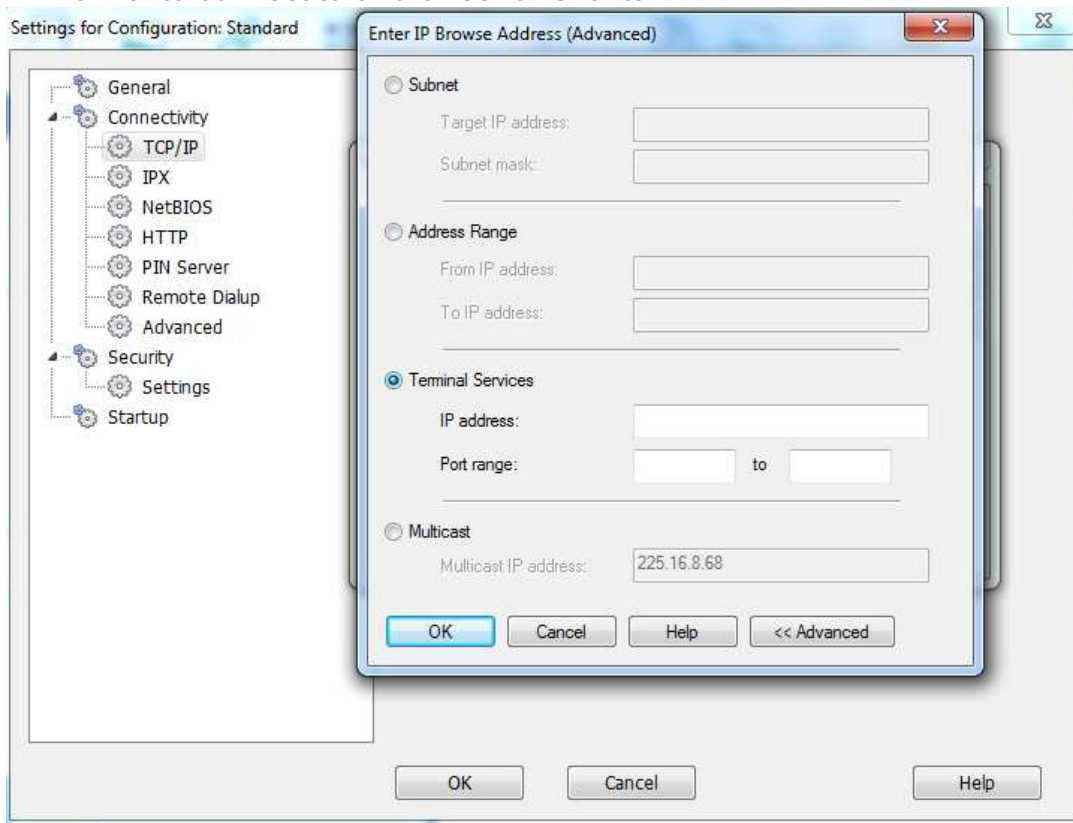


Connecting to a CrossTec Remote Control Client running in a Virtual or Terminal Service session.

For CrossTec Remote Control version 9.50 and up and SchoolVue 8.5 and up additional configuration options have been added to work with terminal services Clients. The same options apply when configuring the ControlTutor to connect to Clients\Students running within a Virtual Environment or a Terminal Service Session

To connect to Virtual or Terminal Clients

1. Start the Remote Control Manager, and from the Network menu select configuration.
2. Select Connectivity and then the TCP/IP tab
3. Press the Settings button in the browsing section.
4. Press the add button to add a new broadcast address. Then press the advanced button.
5. Select the Terminal services option and enter the IP Address of the Host machine and the TCP port range used.
6. Press the OK Button to save the changes.
7. Once the Host machine address has been added CrossTec Remote Control can be used as normal to connect to or browse for Clients

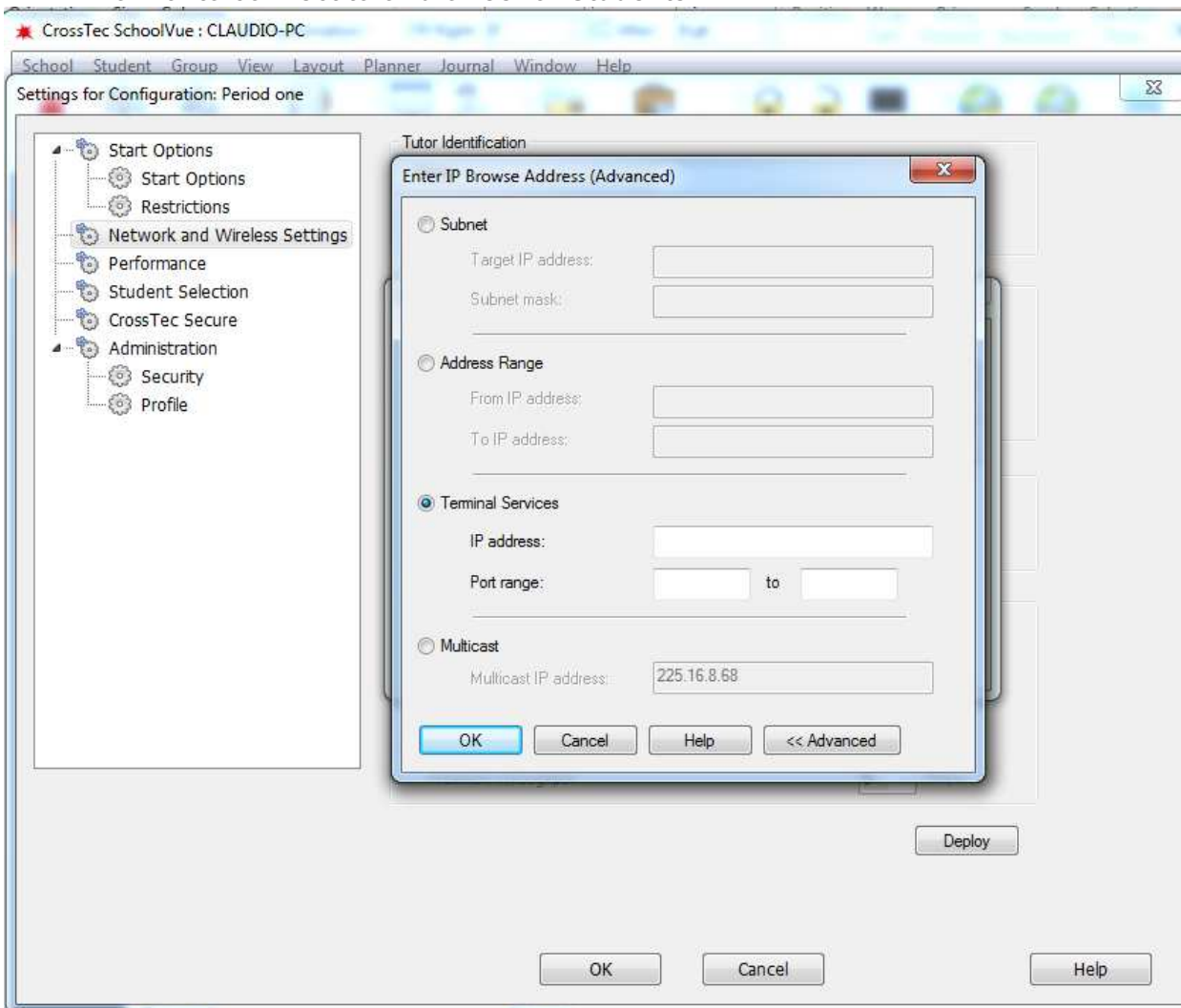




Connecting to a CrossTec SchoolVue Student running in a Virtual or Terminal Server session.

To connect to Virtual or Terminal Service Students

1. Start the CrossTec Tutor and from the SchoolVue menu select configuration.
2. Select Connectivity and press the Settings Button in the browsing section.
3. Press the add button to add a new broadcast address. Then press the Advanced button.
4. Select the Terminal services option and enter the IP Address of the Host machine and the TCP port range used.
5. Press the OK Button to save the changes.
6. Once the Host machine address has been added CrossTec SchoolVue Tutor can be used as normal to connect to or browse for Students





Useful links

Knowledge Base: <http://www.crosstecsoftware.com/kb.html#.VldLZzGjNsl>

Resources \ White Papers: <http://www.crosstecsoftware.com/resources.html#.VldMZjGjNsl>

How Do I Get SchoolVue To Browse Across Multiple Subnets:
<http://kb.crosstecsoftware.com/td/td.asp?td=65&Site=&Lang=>

Manually editing the Client32.ini file: <http://kb.crosstecsoftware.com/td/td.asp?td=150&Site=&Lang=>

Setting a Client to use screen scrape mode - ScreenScrape=1:
<http://kb.crosstecsoftware.com/td/td.asp?td=158&Site=&Lang=>

Connecting to a CrossTec SchoolVue Student from more than one Tutor - Shared=1:
<http://kb.crosstecsoftware.com/td/td.asp?td=176&Site=&Lang=>

Cannot Deploy to Windows XP Professional: <http://kb.crosstecsoftware.com/td/td.asp?td=198&Site=&Lang=>

Here are four different ways how you can configure the tutor program to connect to different students:
<http://kb.crosstecsoftware.com/td/td.asp?td=402&Site=&Lang=>

Enabling CrossTec SchoolVue to work with the Windows XP Firewall:
<http://kb.crosstecsoftware.com/td/td.asp?td=441&Site=&Lang=>

Support Tool - CrossTec Remote Control and CrossTec SchoolVue:
<http://kb.crosstecsoftware.com/td/td.asp?td=472&lang=>

Converting a CrossTec Remote Control or SchoolVue EVAL to the full product
<http://kb.crosstecsoftware.com/td/td.asp?td=513&Site=&Lang=>